



Elitsa Georgieva

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Qualifications Profile

Accomplished, focused and charismatic professional, with proven success in leadership roles in the global hospitality sector, combined with valuable experience as an English Teacher.

- ☐ ***Significant experience in the hospitality industry, with responsibilities spanning operations management, guest relations, youth counselling, team leadership and training.***
- ☐ ***Certified English Language Teacher, holding TEFL and TOEIC certification, and experience in teaching children, young people and adults as well as providing SEN and psychological support.***
- ☐ ***Key attributes include excellent interpersonal skills, strong leadership and management capabilities and a commitment to delivering work of the highest standards.***

Teaching and Hospitality Experience

Over the past three years, I have been teaching English online to students of all age groups. In parallel, I have also performed responsibilities related to the recruitment and evaluation of teaching staff, including conducting interviews and assessing their professional suitability.

My previous role jobs:

Alpadia Language Schools, Engelberg, Switzerland-07/2022-08/2025

English Teacher+Activity Leader/Summer job/Seasonal Contract/

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European Language School,Ruse,Bulgaria-09/2019-Teacher of English to young learners

***Summer Camp Wizard Plus,Bulgaria,05/2019-08/2019
Teacher of English***

***Lovell Camps,Gtaad,Switzerland,12/2018-03/2019
Kids Club Manager***

***Wizard Plus English Private School,Bulgaria,02/2018-11/2018
Teacher of English to different age groups/replacement/***

***MediaKids Teaching Training Academy,Thailand
Teacher of English to young learners,9/2017-01/2018
MediaKids is an academy providing teaching training for Asian Children. teaching English,Math,Science,Computing,and other subjects in English. The academy offers four-month contracts for foreign teachers.***

***Koosa Kids Holiday Clubs,Camberley,UK
Teacher and Activity Leader,11/2016-06/2017
All holiday activities are delivered in an age appropriate manner with the emphasis on fun for the youngest children and a different focus on development as the children get a little older.***

Koosa Kids is a holiday Club,Breakfast Club and After School Club.

MARBELLA HOTEL, Corfu, Greece

Childcare Manager, 3/2016 9/2016

Overseeing daily operations in the childcare centre, including organisation and coordination of engaging activities for children. Maintained optimal levels of care, safety and security in line with internal policies and procedures. Provided leadership, training and support to the staff team, including induction for new hires.

- Built positive relationships at all levels, with children, parents, staff and senior management, resolving any issues / concerns swiftly to ensure a positive guest experience.***

DESROCHES ISLAND RESORT, Seychelles

Kids Club Supervisor / Guest Relations Agent, 5/2015 1/2016

Managed and coordinated a safe, fun, and stimulating programme of indoor / outdoor activities, including games, sports and arts / crafts.

Focal point of contact to guests and resolved any escalated issues.

Managed and motivated the staff team, with accountability for three direct reports.

- **Secured excellent customer reviews on Trip Advisor and enhanced the reputation of the Kids Club.**

ROC HOTEL PORTONOVA, Palma Nova, Mallorca

Head Entertainer, 5/2014 10/2014 3/2012 9/2012

Oversaw entertainment activities for the daytime and evening programmes, including sports, family fun afternoons, Kids Club, disco / DJ, games and cabaret shows. Applied excellent communication skills to engage with guests and maximise their holiday experience.

PIRATES VILLAGE HOTEL, Santa Ponsa, Mallorca

Head Kids Entertainer, 4/2013 11/2013

Coordinated entertainment provision for children in the Kids Club, with responsibility for overseeing daytime and early evening activities and supervising junior members of the team

ROYAL CARIBBEAN INTERNATIONAL CRUISE LINES, USA

Youth Counsellor, 1/2010 6/2011

Planned, organised and delivered wide ranging activity and study programmes to children and young people aged from 3 to 17 years. Led and trained the staff team via one-to-one sessions and workshops.

Ensured high quality standards and compliance with all care, welfare, safety and security policies / procedures.

AMBIENTE PALACE, Santa Ponsa, Mallorca

Receptionist, 4/2009 9/2009

Expertly managed a busy switchboard; processing bookings, resolving queries where possible, directing calls to relevant departments and accurately recording messages.

GOLDEN VIEW HOTEL, Corfu

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Program Coordinator / Receptionist, 7/2008 11/2008

Initially appointed as Receptionist, then following exceptional performance securing promotion to the role of Dream Desk Agent.

ALGONA LANGUAGE CENTRE, Ruse, Bulgaria

English Teacher, 2007

Provided teaching and instruction in English to children, young people and adults with varying proficiency levels. Conducted student evaluations and delivered constructive feedback to support skill development.

INTERPRET / TELC, Ruse, Bulgaria

Teaching Assistant, 2006

Directly supported the delivery of English Language to children and young people, including lesson planning and preparation of engaging activities. Delivered tutoring for three children to support language development.

LEONARDO DA VINCI, Ruse, Bulgaria

Child Psychologist, 2005

Delivered support to children with physical, emotional and special educational needs in addition to managing student disciplinary issues within a private language academy.

VASIL LEVSKI SCHOOL, Ruse, Bulgaria

Teacher, 2004

Appointed as Teacher across English, Music, Physical Education and Science for children aged from 6 to 11 years, including both small and large group teaching sessions.

Additional Roles

Kids Animator, Aqualand Hotel, Corfu (Summer 2008)

***PA to Hotel Director, Limanaki Beach Hotel, Aya Napa, Cyprus
2007/2008)***

(Winter

**English Teacher, Barborino Private Language Centre, Ruse, Bulgaria
(2002 □ 2004)**

English Teacher, Alexander Language School, Ruse, Bulgaria (2000 □ 2002)

English Teacher, Europe School, Ruse, Bulgaria (1997 1999)

Trainee English Teacher, Nikola Obretenov School, Ruse, Bulgaria (1996)

Educational Background

**Master`s Degree in English Language Teaching, with full qualification to teach learners of all age groups, from early learners to adults.
Shumen University-Graduation Year 2023.**

**Bachelor Degree in School Psychology, 2004
UNIVERSITY OF RUSE – Ruse, Bulgaria**

**Certified Primary English Language Teacher, 2002
UNIVERSITY OF RUSE – Ruse, Bulgaria**

Professional Development

Teaching English as a Foreign Language - Level 3 (TEFL)

Teaching Young Learners Training (30 hours)

Diploma as Holiday Representative

Diploma as Hospitality & Tourism Receptionist - Level 3

Additional Training:

**Emergency First Response Train the Trainer Spanish Level A1
Maritime Administration**

Food Safety - Level 2 Health & Safety

Languages:

Native Bulgarian Fluent English Intermediate Spanish & Russian

I.T. Skills:

MS Office Suite Fidelio Proxinos

